

Patient Satisfaction Questionnaire

Dear Patient,

Many thanks for seeing a medical student, who is close to qualifying as a doctor, as part of their final preparations. The Practice is committed to constantly improving the care we deliver and teaching the next generation of doctors is an important part of that. It would be greatly appreciated if, after seeing the medical student, you could complete this very brief anonymous survey which will help with developing their skills. Please put their name at the top of this sheet. After completing it, please drop it into the box provided at Reception. Many thanks.

Please circle your rating of the student for the following:

Q1) Making you feel comfortable, respected and at ease

Poor Poor to OK OK OK to Good Good

Q2) Fully understanding the reason for you coming to the doctors' by listening to you

Poor Poor to OK OK OK to Good Good

Q3) Showing that they cared about you and that they wanted to help

Poor Poor to OK OK OK to Good Good

Q4) Explaining what they thought the matter was and letting you ask questions

Poor Poor to OK OK OK to Good Good

Q5) Explaining treatment and/or test options and including you in deciding a plan

Poor Poor to OK OK OK to Good Good

Q6) Helping you to manage your own health

Poor Poor to OK OK OK to Good Good

Please give any extra comments you would like to in the box. Many thanks for your time.